

PREMIER WEDDING & PARTY RENTALS

BASIC TERMS

Rental prices are for one-day rentals (24hrs) unless otherwise stated.
A deposit is required and must be paid in advance to secure any rental item.
All rentals must be paid in full 7 days prior to event date.
No changes within 1 week of event date.
No refund for unused items.
Early pick up of items will result in additional charges.
Rentals are due back before 12:00 noon the following day.
Late charges will be assessed on items returned after 12:00 noon.
Any shortages must be reported immediately – we encourage all customers to count items at the time of pick up.
Renter assumes full liability for rented items and is responsible for verifying item count prior to leaving with items.

DELIVERY

Delivery is available for an additional fee.
Delivery is defined as curbside delivery.
Long distances from truck, stairs, elevators and difficult venues are an additional fee.
Set up of items is not included in delivery fees.
Pick up of items is from the same location as they were dropped off.
All items must be broke down and stacked as they were when delivered – additional fees or loss of deposits will result if items are not broke down and stacked in same location.

SET UP / BREAK DOWN

Set up and break down of items is an additional charge and must be arranged prior to delivery.

CANCELLATION

Cancellation will result in a loss of some or all of your payments.
Any cancellations made up to two weeks of event date will result in a loss of payments up to 50% of the rental balance.
Any cancellations within 2 weeks of event date are subject to loss of all payments equal to the entire rental balance.

SECURITY DEPOSIT / DAMAGES

A security deposit is required on all rentals.
You must have a valid credit card on file.
Any damages are subject to loss of deposit.
All food items must be returned clean or additional fees will apply.
Linens must be returned food free.
DO NOT place linens in plastic bags – as this will cause them to mildew.

Renter will pay replacement cost of linens that are returned damaged, mildewed or with candle wax.

Renter will pay for any repairs or the replacement cost of any damaged, abused, broken or missing items.